**Foundation Certificate in Information Technology**

**Introduction to System Analysis & Design**

**Semester 02 – 2022**

**Tutorial 02 – Introduction to Systems Analysis & Design**

1. What is System Analysis?
2. What is System Design?
3. Draw a diagram to show the stages in building an improved system.
4. Give three situations where information systems can be used.
5. What are the difficulties in System Analysis & Design?
6. Briefly explain the difference between a system analyst and a business analyst.
7. What are the key roles of system analyst?
8. Give five people with whom a system analyst has to interact and mention the need.
9. Mention five skills required for a system analyst.
10. Who are stakeholders?
11. Briefly explain the roles of information system stakeholders.